

Terms and Conditions for The Stables Cottage (Self-Catering)

Welcome: We are delighted you have chosen to book the Stables in Saffron Walden. By making a booking you are entering an agreement with us. Please read our terms and conditions of booking. We hope you enjoy your stay.

To make a Booking To make a booking please contact us by either telephone or email to check availability chris.baileyg66@gmail.com a reservation will be held for seven days.

To confirm the booking please print out the booking form or request one to be sent to you by post and return the completed form together with a non-refundable 25% deposit, (a larger deposit may be requested for longer stays). The balance is due **30 Days** prior to your arrival. Please make cheques payable to Christine Bailey. For bookings made less than 30 days prior to arrival full payment is required upon booking.

Prices and Payment: The price includes accommodation, linen and towels. For parties above 4 persons we may request a small additional fee to cover additional bedding etc. We accept the following forms of payment: Cash, cheque, Electronic Bank Transfer.

Pets: Unfortunately we are unable to accept pets

Cancellation and Insurance: Once you have booked your stay, our agreement is a legal contract and any deposit you may have paid is non-refundable. If you need to cancel please contact us immediately. For cancellations made up to **1 MONTH** before your booking you will not be liable for the total balance. For cancellations made after this time or by failing to take up the booking without cancelling you will be liable for the total amount. For this reason you may wish to take out cancellation insurance, which is inexpensive and can be obtained from any good broker.

Non-availability: Bookings will only be cancelled by ourselves if your accommodation was unavailable for any reason. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.

Arrival: After 3.30 p.m Please confirm an approximate arrival time after 3.30 p.m.

Departure: 10.00 a.m. Please be ready to leave your accommodation by 10.00 am on the day of departure, unless otherwise arranged.

Damages and Breakages: Please take care with our accommodation. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant. For some bookings a damage/cleaning deposit may be requested.

Liability: We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Data: Any data gathered during the course of this booking may be held on computer.

We look forward to meeting you and wish you a pleasant stay.